



NOV30'22 AM10:23 RCVD

ARC
17

STATE OF NEW HAMPSHIRE

DEPARTMENT OF HEALTH AND HUMAN SERVICES

NEW HAMPSHIRE HOSPITAL

Lori A. Shibinette
Commissioner

Ellen M. Lapointe
Chief Executive Officer

36 CLINTON STREET, CONCORD, NH 03301
603-271-5300 1-800-852-3345 Ext. 5300
Fax: 603-271-5395 TDD Access: 1-800-735-2964
www.dhhs.nh.gov

November 18, 2022

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

Retroactive

REQUESTED ACTION

Pursuant to RSA 21-I:54, authorize the Department of Health & Human Services, NHH – Facility/Patient Support, to continue one full-time temporary Financial Agent I, Position #8T3091, salary grade 20 effective December 16, 2022 upon Governor and Council approval through December 15, 2023. 87.6% General Funds, 12.4% Other Funds.

Funding is available in account NHH Facility/Patient Support as follows:

	<u>FY2023</u>	<u>FY2024</u>
05-95-94-940010-84100000-050-500109 Personal Service Temp Appoint	\$24,402	\$42,296
05-95-94-940010-84100000-060-500602 Benefits	\$ 8,376	\$16,753
Total Salaries & Benefits	\$32,778	\$59,049

EXPLANATION

The Financial Agent I, Position #8T3091, currently ends on December 15, 2022. This position is assigned to DHHS-NHH, Revenue Cycle Operations (Patient Financial Services). The position is currently vacant, however recruiting will commence soon to support the implementation of the IMD Waiver implementation, in which NHH seeks reimbursement for patients aged 21 on admission up to 64 years old.

The Financial Agent I position is a key position in researching and identifying patient benefit plans. The position researches patients' Medicaid, Managed Care, and/or Commercial Insurance plans and ensures they are still active plans. If a patient is uninsured, the position meets with patients, their families, and/or their guardian to research potential benefit plans and the patient's ability to pay. The position interacts with clinical staff as well as outside guarantors to ensure NHH maximizes reimbursement for patient care. The position also provides support to our Appeals/Denials Specialist should NHH appeal a guarantor's denial.

Your favorable consideration of this request would be greatly appreciated.

Respectfully submitted,

Lori Shibinette
Lori A. Shibinette
Commissioner